



PRIVACY COLLECTION NOTICE

Australian Food Super is committed to respecting your right to privacy and protecting your personal information. We are bound by the provisions of the Privacy Act 1988 (Cth) which contains thirteen Australian Privacy Principles which regulate how we collect, use, disclose and keep your personal information secure.

Please read this Privacy Collection Notice to see how Australian Food Super uses your personal information.

What types of information do we collect and why?

Personal information

Australian Food Super collects personal information from you when you join the Fund. The personal information that Australian Food Super collects from you may include your name and address, date of birth, contact details, details about your occupation and employer, and your Tax File Number (TFN).

We may also ask you to provide original or certified documentation to verify or support your personal information (such as your driver's licence, passport or birth certificate).

The personal information that we collect from or about you is reasonably necessary in order for Australian Food Super to perform the following primary functions and activities:

- a. To establish and administer your superannuation and pension accounts, including processing contributions from you or on your behalf, investing in accordance with your chosen investment strategy, providing an approved insured benefit, regularly communicating with you about your account/s and paying benefits to you or your beneficiaries at the appropriate time.
- b. To comply with the customer identification and verification procedures required by the Anti-Money Laundering and Counter-Terrorism Financing Act 2006 (Cth) and corresponding Rules and Regulations.
- c. If you have provided your TFN, to locate or identify your superannuation and/or pension account/s, report to other regulated superannuation entities (when transferring your benefits to that entity) and report to the Australian Taxation Officer (ATO) in relation to co-contributions, spouse contributions and unclaimed monies.
- d. To send you relevant information on the products and services to which your membership gives you access.

We may also use your personal information for the secondary purposes of developing products and services suitable to our membership.

Australian Food Super may collect additional personal information from you by other means from time to time, for example when you make an



investment switch using MemberAccess. Australian Food Super may also need to collect personal information about you from other parties where relevant, including your current or previous employers, other superannuation entities, your financial advisors, trustees, your spouse and insurers.

Sensitive information

There are specific circumstances where Australian Food Super may ask you for, or collect on your behalf, sensitive information in order to perform a primary function or activity, including:

- a. In order to provide you with insurance cover, or assess your eligibility to claim a benefit, we may need to collect information about your health (including medical reports, work experience and qualifications) and income. We may also need to disclose your health information to a third party for verification purposes such as the assessment of a medical condition.
- b. We require your bank account details in order to action a direct debit to your superannuation account or make a pension payment into your nominated account.
- c. We require information about your dependants, including details of their relationship with you, in order to determine an appropriate distribution of your superannuation or pension benefits in the event of your death.

Health and related information for the purposes of Australian Food Super Super's death and disablement arrangements is collected directly from you, and where relevant, your employer and its subsidiaries, medical practitioners, hospitals, health institutions, vocational assessors, rehabilitation professionals and employment agencies.

Sensitive information will only be used and disclosed for the purpose for which it was provided, unless you agree otherwise or disclosure is required or authorised by or under an Australian law or court/tribunal order. We will always seek your express written consent before collecting sensitive information from you or on your behalf.

Privacy collection notice - continued

What happens if you don't provide the information requested?

The collection of your personal information is authorised under various corporation, superannuation, family law, anti-money laundering and taxation legislation (and associated regulations). If you choose not to provide the personal information that we ask for, or the information that you provide to us is incomplete or inaccurate, it may mean that Australian Food Super will be prevented from efficiently managing your superannuation and pension accounts, offering you the full range of benefits and services that may be available to you and maintaining contact with you.

Who do we disclose personal information to and why?

Generally Australian Food Super will only disclose your personal information for the purposes for which it was collected.

The organisations and people to whom we may disclose your personal information include:

- a. Our service providers and any of their sub-contractors, for the purpose of establishing and administering your superannuation and/or pension account/s.
 - b. Insurers and insurance underwriters for the purpose of providing you with an insured benefit
 - c. External agencies providing services for the purpose of data matching, cleansing or enrichment.
 - d. Any survey company engaged by the Trustee to conduct a survey of members or employers, where the survey results will be available only to the Trustee.
 - e. Medical practitioners and other relevant professionals when you apply for additional insurance cover or make a claim for a disablement benefit.
 - f. In the event of your death, your legal personal representative, or any other person who might be entitled to receive your death benefit, or any other person contracted to assist us to process that benefit.
 - g. Your employer, for the purposes of updating or confirming the accuracy of our records and determining your benefits.
 - h. Your financial advisor.
 - i. Directors and Officers of the Trustee.
 - j. Your spouse or former spouse or their nominated legal adviser in accordance with Family Law Act 1975 (Cth) requirements.
 - k. Our auditors and other professional advisors.
- l. Government institutions and regulatory authorities including the Australian Prudential Regulation Authority (APRA), the Australian Superannuation and Investment Commission (ASIC), the Australian Transaction Reports and Analysis Centre (AUSTRAC) and the ATO.
 - m. Courts and tribunals, including the Australian Financial Complaints Authority (AFCA).
 - n. Other superannuation entities in relation to a benefit transfer or rollover.

Australian Food Super does not currently disclose your personal information to overseas recipients. If it is necessary for us to disclose some of your personal information to an organisation outside Australia, we will do so in a manner that is consistent with the privacy laws.

Where your personal information is disclosed to service providers and other organisations, Australian Food Super seeks to ensure that your personal information is handled in accordance with privacy laws and is not used or disclosed for any purpose other than those to which you have consented (unless otherwise required or authorised by or under an Australian law or court/tribunal order). Strict procedures are in place to ensure that our service providers have appropriate systems in place to comply with privacy laws and keep your personal information confidential and secure.

Our Privacy Policy, which can be found on our website at ausfoodsuper.com.au/privacy, contains information about how you may access your personal information held by us and seek correction of such information. It also contains information about how you may complain about a breach of the Australian Privacy Principles and how we will deal with such a complaint.

Do you have any queries or complaints?

If you have any questions about the personal information that is being collected, or you have any complaints about our handling of your personal information, please contact the Australian Food Super Privacy Officer on:

Australian Food Super Privacy Officer

Telephone 1800 808 614
Email service@ausfoodsuper.com.au
Address: Locked Bag 5390, Parramatta NSW 2124





Member Hotline
1800 808 614



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Australian Food Super products are issued by Australian Meat Industry Superannuation Pty Limited (Trustee) ABN:25 002 981 919 RSE Licence: L0000895 AFSL: 238829 as Trustee for Australian Meat Industry Superannuation Trust (the Fund) ABN: 28 342 064 803 Registration No. R1001778. The information in this document is general information only. It does not take into account your particular objectives, financial situation or needs. Before acting on information in this document you should consider the appropriateness of the information having regard to your particular objectives, financial situation and needs. You should obtain financial advice tailored to your personal circumstances.

The governing rules of the Fund are contained in the Trust Deed, which is a legal document governing the Fund. The Trust Deed is available online at ausfoodsuper.com.au. From time to time the Trustee may alter the provisions of the Trust Deed.