



Les Richter

September 2018

AMIST Super Hotline **1800 808 614**

How Leisa helped Les rollover and relax.

Client Services Manager, Leisa Sheffield, heads to the home of beef, Rockhampton, on a regular basis to assist staff at the various abattoirs there. On one of these visits she spoke with Les Richter who mentioned he had a number of other super funds that he would like to move to his AMIST Super account.

On investigation it turned out that Les had put off combining his super for more than 11 years and when asked why, he said he had watched other people do it and it seemed a lot of mucking around and too much paperwork.

Leisa offered to do an auto super match search for him and asked if he would like to combine any accounts that she was able to locate. Les jumped at this opportunity knowing that any accounts that were found were possibly charging fees and premiums for insurance coverage he did not need.

To his surprise, four accounts were located and once all were transferred, Les' AMIST Super balance increased by 20%.

Recently, we asked Les what he thought of our service. "Super easy, hassle free and great," were some of his responses. He also mentioned that Leisa did all the work with his permission and sent him a text to confirm what she had found. This was followed up with confirmation from AMIST Super and closing statements from the old funds.

Les has now encouraged other staff to speak to Leisa and at a recent visit six of

his work mates requested an auto super match search and four have located and combined forgotten super accounts.

If you'd like to do a super search, call the **AMIST Super Hotline on 1800 808 614** or ask for assistance when you next see one of our Client Services Managers at your workplace.

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AMIST Super has two new Board members

AMIST Super has announced the appointment of two new Board members, Kerry Johnson and Greg Camm.



Kerry Johnson, Director



Greg Camm, Chair

Ms Johnson currently holds the position of Group Manager Strategic Employee Relations and Organisational Development at Teys Australia, a leading provider of red meat and supply chain solutions to the global market. She has been instrumental in developing people programs across 13 worksites in Australia and one in the USA.

Mr Camm, who retired from full-time executive work in 2012, enjoyed a distinguished management career

including CEO positions in banking, wealth management/life insurance and superannuation. He currently holds three directorships in banking, medical research and business consulting sectors. Greg Camm is the first Independent Director on the AMIST Super Board.

AMIST Super CEO, Murray Rutherford, said, "the Board and I are delighted to have these two extremely experienced professionals join us. Mr Camm has a very

strong background in financial services and Ms Johnson's meat industry-based HR expertise is exceptional. We look forward to their contribution to the fund and we are also very pleased to welcome our first ever female board member."

At the Board meeting held on 19 April, Mr Camm was elected Chair of AMIST Super, succeeding Kevin Cottrill who passed away unexpectedly in December last year.

Managing investment portfolios and performance opportunities



The world is definitely your oyster when it comes to investment opportunities and finding the best risk-adjusted returns.

A recent example of this is AMIST Super's inclusion of two additional high-quality international investment managers, RWC and Acadian. This initiative has enhanced our exposure to some of the world's biggest corporations, including Amazon (US), Tencent (China), Samsung (Korea), Sberbank (Russia) and many more. Investing in big equity names such as these is just as important as diversifying a portfolio, so when times get tough, the portfolio is protected.

AMIST Super's infrastructure and real estate portfolio also helps defend us against inflation (or the rising price of everyday goods). One of our key investment managers in the infrastructure space is Partners Group, which has investments in the Borssele III/IV wind farm in the Netherlands, and Superior Pipeline Company, a leading midstream energy infrastructure organisation based in the US.

Locally, the AMIST Super's investment team continues to expand our property portfolio with a recent direct acquisition of a heritage-listed commercial building at 414 George Street Brisbane QLD.

These are just some of the vehicles we use to help maximise the investment returns for our members, which will in turn help to make their retirement years more comfortable.

Give the flick to paper and save yourself a heap



Did you know members can now receive their AMIST Super statement online? No paper, no envelope, no postage. And because all AMIST Super profits are returned to members, they'll be better off too.

So why not encourage your staff to register for MemberAccess today? Just go to our website, click on the yellow button and follow the instructions.



Single Touch Payroll (STP) reporting started from 1 July.

From 1 July, employers will gradually start reporting to the ATO from their payroll software each time they pay their employees.

Known as Single Touch Payroll or STP, employers will be reporting their employees' salaries and wages, pay as you go withholding and super information. This currently applies to employers with 20 or more employees.

If you have 19 or fewer employees, you don't have to do anything yet. However, you can choose to report through STP if you use payroll software that is STP-enabled.

From 1 July 2019, the government plans to extend STP to all employers. This is not yet law. Alternate reporting options that are low cost and easy to use will be available later this year.

For more information about STP, ask your payroll provider or contact the ATO.

Give us a call on 1800 808 614 and go paperless.



World Skills National Butchery Apprentice Champion crowned.



Over 3 days in June, seven of our top retail apprentice butchers were brought together to compete against their industry peers from across the country in the National World Skill Competition. Run by NSW TAFE at the Exhibition Centre, Darling Harbour in Sydney, each competitor was competing for the title of National Champion.

The young men and one lady broke down beasts, put their knife skills to the test (including knife sharpening) and created stunning shop front displays that would entice anyone back to the butcher's shop to buy their protein. To cap off the last day, they even ran a speed sausage-making competition with over 100 sausages made in less than 90 seconds! Footage of this can be seen on the AMIST Super Facebook page.

Stephen felt that regional and national experience has allowed him to develop better skills and to see some new techniques to standard meat cuts and readymade meal innovations that he will be sharing with his boss.

While he was very nervous performing in front of the many spectators, Stephen took out the title of National Retail Butchery Apprentice and also won the sausage speed test. Stephen encourages other young retail butchers to compete. "Have a go," he says, "you'll make new friends not just in butchery but across all trades and you'll have the potential to travel to international competitions with the support of the Government and industry bodies."

Congratulations to Stephen Turnbull for winning Gold, Suzanna Roeger from Brisbane for Silver and Haane Rudolph from Sydney-West for his Bronze Medal. We extend our congratulations to all the competitors and hope to see your new work skills on display in your shops when we next visit.

Leisa also caught up with Chief Judge Benjamin Barrow from Granville NSW TAFE and asked what the judges were looking for over the 3 days.

Ben told Leisa that most people would be surprised that the window displays are only a small part of the competition. "More points are awarded for how the contestants use the equipment, their knife skills, meat cuts, work and food safety, waste reduction and dish innovation," he said.

"The standard of the competition that the young apprentices brought to the Skills Show was outstanding," Ben said, "in fact, some of the best I've seen."

He also encourages employers of apprentices to get them to participate in these national and regional competitions. It allows their staff to foster not only their proficiency in butchery but also their communication, teamwork, organisation and leadership skills. And it empowers our future butchers with elite skill sets and lays the groundwork for the ongoing success of the butchering trade.



Our Client Services Manager, Leisa Sheffield, caught up with competitor Stephen Turnbull to ask him his thoughts on the competition and what he has gained from the experience.

Stephen, who represented South West Queensland, said that to be in this show was a great honour. He felt lucky to be in Sydney as he had placed second in the regional competition. But the Victorians dropped out and that opened a space and allowed him to be on the Queensland team.



1. Stephen Turnbull with his lamb display.

2. Apprentices at work.

3. Judging panel.

4. Suzanna Roeger's display.

5. Chief Judge Benjamin Barrow.

Client Services

Meet our team of service professionals.

Remember our Client Services Managers are here to help you. Feel free to contact them.



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Leisa Sheffield on 0407 919 796 or leisas@amist.com.au for QLD and NT.



Justine Young on 0409 907 408 or justiney@amist.com.au for NSW.

New financial complaints authority established.

A Bill to establish the Australian Financial Complaints Authority (AFCA) recently passed through parliament.

AFCA will be a new one-stop-shop dispute resolution scheme that will replace the Superannuation Complaints Tribunal (SCT), the Financial Ombudsman Service and the Credit and Investments Ombudsman.

The Government announced that AFCA will start receiving disputes from 1 November 2018. SCT will continue to operate for a time after AFCA's introduction to resolve outstanding complaints.

Find us on Facebook

Did you know AMIST Super is on Facebook. We make regular posts about super and lots of other interesting things. So why not "like" us and "share" us. And don't forget to make a comment. We're always interested in your views.

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